

# Cancellation and Returns Terms and Conditions

Effective Date: 08/11/2023

## 1. Introduction

Welcome to ReadySetSent (the "Platform"). These Cancellation and Returns Terms and Conditions ("Terms") govern your use of the Platform, so please read them carefully. By using the Platform, you agree to these Terms.

## 2. Cancellation

### 2.1 Seller Obligations:

Once a reverse auction on the Platform concludes with a winning bid, the seller is obliged to fulfil the transaction. In the event the seller cancels after the winning bid is confirmed, they are required to pay 20% of the winning bid price to the winning bidder.

### 2.2 No Refunds:

All transactions on the Platform are final. We do not offer refunds for any reason.

## 3. Returns

### 3.1 General Policy:

As a reverse auction delivery platform, ReadySetSent does not facilitate the return of items or products. The sale is considered final when the reverse auction concludes, and the seller has paid the winning bidder as stipulated in Section 2.1.

## 4. Contact Information

If you have any questions or concerns regarding our Cancellation and Returns Terms and Conditions, you can contact us at the following email address:

Email: [administration@readysentsent.gmail.com](mailto:administration@readysentsent.gmail.com)

## 5. Modifications

We reserve the right to modify or update these Terms at any time. Changes will be effective upon posting on the Platform. Your continued use of the Platform after any changes will constitute your acceptance of those changes.

## 6. Governing Law

These Terms are governed by the laws of Australia. Any disputes or legal actions arising from the use of the Platform will be subject to the jurisdiction of the Australian courts.

## 7. Conclusion

By using ReadySetSent, you agree to abide by these Cancellation and Returns Terms and Conditions. If you do not agree with these Terms, please refrain from using the Platform.