

# Payment and Fees Terms and Conditions

Effective Date: 08/11/2023

## 1. Introduction

1.1. Welcome to Ready Set Sent, an online reverse auction platform that connects buyers and sellers. By using our platform and its services, you agree to these Payment and Fees Terms and Conditions. Please read them carefully.

1.2. Ready Set Sent reserves the right to modify these terms at any time. Changes will be effective upon posting the revised terms on our platform. You are responsible for regularly reviewing these terms to stay informed about any changes.

## 2. Fees and Payment

2.1. Transaction Fees: Ready Set Sent charges a transaction fee based on the final value of a successful auction. The transaction fee is non-refundable and is specified on our platform.

2.2. Escrow Service: Ready Set Sent may use an escrow service to handle the financial transactions between buyers and sellers. Fees related to the escrow service will be clearly outlined on the platform.

2.3. Payment Methods: Payment for fees can be made using the payment methods specified on our platform. You agree to provide accurate and complete payment information.

## 3. Taxes

3.1. You are responsible for any taxes, including but not limited to sales tax, GST, or any other applicable taxes, that may be associated with your use of Ready Set Sent. Ready Set Sent is not responsible for collecting or remitting such taxes on your behalf.

## 4. Billing and Payment Errors

4.1. If you believe there has been an error in billing or payment, please contact us immediately at [administration@readysent.com](mailto:administration@readysent.com) to resolve the issue.

## 5. Refunds

5.1. Refunds for fees are subject to our Refund Policy, which is outlined on our platform.

## 6. Termination and Account Suspension

6.1. Ready Set Sent reserves the right to terminate or suspend your account for non-payment of fees, violation of our terms and conditions, or for any other reason as outlined in our Terms of Service.

## 7. Disputes

7.1. If a dispute arises between a buyer and a seller, the parties may utilize the escrow service provided by Ready Set Sent to resolve the dispute. The terms and procedures for dispute resolution will be outlined by the escrow service provider.

## 8. Contact Information

8.1. For questions or concerns regarding these Payment and Fees Terms and Conditions, please contact us at [administration@readysent.com](mailto:administration@readysent.com)

## 9. Governing Law

9.1. These terms are governed by the laws of Australia

By using Ready Set Sent and agreeing to these Payment and Fees Terms and Conditions, you acknowledge that you have read and understood these terms and agree to be bound by them.

End of Terms and Conditions